

AUGUST 2025

# Region 1 – PSA #2 Transcript: Hospital Discharge and Skilled Service Termination Appeals

**Topic:** Hospital Discharge and Skilled Service Termination Appeals – free help for people who have Medicare

**Region 1 States:** CT, MA, ME, NH, RI, VT

This is **PSA 2** of 2 for Region 1. Each PSA highlights a Medicare service provided by Acentra Health that can help people speak up and get support with their care.

**If your station plans to air this PSA, we'd appreciate knowing when it runs. Tracking airtime helps us measure how well we're reaching people with this important message.**

Need a **custom version** of this PSA for your audience? Just let us know. We're happy to help.

Contact us at: **QIOCommunications@acentra.com**

Visit: [www.acentraqio.com/psa](http://www.acentraqio.com/psa) for media resources and additional PSA content.

## Transcript

People with Medicare, do you feel like you are being asked to leave the hospital or skilled nursing facility too soon? You can call Acentra Health, the Medicare Quality Improvement Organization, toll free at 888-319-8452. Our physician reviewers can review your medical record to see if you need to stay longer. For more information, visit us online at [acentraqio.com](http://acentraqio.com). That's A C E N T R A Q I O.com.