

AUGUST 2025

Region 4 – PSA #1 Transcript: Immediate Advocacy Services

Topic: Immediate Advocacy services – free help for people who have Medicare.

Region 4 States: AL, FL, GA, KY, MS, NC, SC, TN

This is **PSA 1** of 2 for Region 4. Each PSA highlights a Medicare service provided by Acentra Health that can help people speak up and get support with their care.

If your station plans to air this PSA, we'd appreciate knowing when it runs. Tracking airtime helps us measure how well we're reaching people with this important message.

Need a **custom version** of this PSA for your audience? Just let us know. We're happy to help.

Contact us at: **QIOCommunications@acentra.com**

Visit: www.acentraqio.com/psa for media resources and additional PSA content.

Transcript

People with Medicare, would you like help resolving a concern with your doctor or other Medicare provider? You can call Acentra Health, the Medicare Quality Improvement Organization, toll free at 888-317-0751. Our trained specialists can contact your provider and try to find a solution that is acceptable to both sides. For more information, visit us online at acentraqio.com. That's A C E N T R A Q I O.com.