

AUGUST 2025

## Region 4 - Spanish PSA #1 Transcript: Immediate Advocacy Services

**Topic:** Immediate Advocacy services – free help for people who have Medicare.

**Region 4 States:** AL, FL, GA, KY, MS, NC, SC, TN

This is **PSA 1** of 2 for Region 4. Each PSA highlights a Medicare service provided by Acentra Health that can help people speak up and get support with their care.

**If your station plans to air this PSA, we'd appreciate knowing when it runs. Tracking airtime helps us measure how well we're reaching people with this important message.**

Need a **custom version** of this PSA for your audience? Just let us know. We're happy to help.

Contact us at: **QIOCommunications@acentra.com**

Visit: [www.acentraqio.com/psa](http://www.acentraqio.com/psa) for media resources and additional PSA content.

### Transcript

Personas con Medicare, ¿les gustaría recibir ayuda para resolver un problema con su proveedor de Medicare? Puede llamar a Acentra Health sin costo al 888-317-0751. Nuestros especialistas pueden comunicarse con su proveedor e intentar encontrar una solución aceptable para ambas partes. Visítenos en línea en [acentraqio.com](http://acentraqio.com), A C E N T R A Q I O punto com.