Know Your Medicare Rights

If you have Medicare, you have the right to:

- Ask about Immediate

 Advocacy if you have a

 concern that needs to be dealt

 with right away.
- Ask about a hospital discharge or skilled service termination appeal to continue medical services.
- File a quality of care complaint if you think that you received improper medical care.

If you are asked to leave the hospital before you feel well enough, if your skilled services are ending too soon, or if you have a concern

about your care, Acentra Health can help at no cost to you. **Call Acentra Health's Medicare Beneficiary Helpline at 888-317-0891, or visit www.acentraqio.com.**





Publication No. R8-7-072024. This material was prepared by Acentra Health, a Medicare Quality Improvement Organization under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy.

